E-01345A-13-0069

ORIGINAL



ARIZONA CORPORATION COMMISSION

UTILITY COMPEAINT FORM

Investigator: Tom Davis

2013 OCT 18 A 9: 22

Priority: Respond Within Five Daysour CONMISSIO

Opinion

No. 2013 - 113309

Date: 10/17/2013

Complaint Description:

01H Billing - Smart Meter

08A Rate Case Items - Opposed

First:

Last:

Complaint By:

Betty

Garcia

Account Name:

Betty Garcia

Home: (000) 000-0000

Work: (000) 000-0000

Street: City:

Cottonwood

CBR:

State:

ΑZ

Zip: 86326

is:

<u>Utility Company.</u>

Arizona Public Service Company

Division:

Electric

Contact Name:

For assignment

Contact Phone

Nature of Complaint:

OPPOSED

E-01345A-13-0069

ELECTRIC

Oct. 7, 2013

APS Customer Service

AMI Dept.

Arizona Corporation Commission

DOCKETED

OCT 1 8 2013

Phoenix, AZ 85072

Re: account no.

DOCKETED BY

This letter is to confirm my telephone conversation with Eugina Dodson opting out to not have a (Smart) automated meter installed at Cottonwood, AZ 86326

I was told the account was so noted and no automated meter will be installed.

Betty Garcia

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

10/17/13: Entered for the record and docketed

End of Comments